ENSE271 Group Project

Team Mangos

**March 14, 2022 Check-in with Regina Food Bank**

* Presented our team’s High-Fidelity prototype to the customer
* No more exploring the in-person chatting function (Please see Design ideas and hi-fi prototype documents for more details)
* Explained the new design and what has changed from activity 2
* Receiving feedbacks based on the hi-fi prototype

Chatbot design and clickable functions (Recommendation or suggestion from the Customer)

* Need more clear explanation on using chatbot
* How the log-in and personal information is linked to chatbot system
* Our team think that Regina Food Bank already have sign-in
* Where does the order numbers data stores (something that users have to write down or keep the memo) and where can find these details?
* Our team answered that with when the orders made, it will send the details including order numbers to users’ email or phone text.

What can we improve?

* Add calendar for food availability and time of delivery
* Add more explanation and clear understanding for how to use bot
* Explore how users interact on bot
* Add log-in section where users can input their email and first/last name (A suggestion from a team member)